

Frequently Asked Questions



How does the process work?

After visiting our website, click BOOK NOW. Enter your information and submit payment. You will receive an email confirmation that includes our contact information if you have any questions or need additional services. When you arrive at your scheduled time, we will be set up and ready for you. Our engineer is there to help run the camera and audio for your session and make sure everything looks and sounds perfect! Once your session is over, we will upload the video and audio files, email you a link, and the files will be ready for you to download.

Is there a limit to how long I can record in one sitting?

We can record a continuous session for up to 2 hours, but it is advised to break up longer sessions into 1-2 hour increments for both the talent and the production team to be able to take a break.

During these breaks, we would check recording space on the drives and ensure that the rest of the recordings would continue with no issues.

How will I get my data?

For general content, we will provide the raw files from each camera recording.

For podcasts, if requested, we can provide isolated files from each camera, we just ask that you bring a Samsung t5 or Samsung t7 SSD. Otherwise, for podcasts, we provide you 1 file with camera cuts.

How quickly will I receive my files?

Un-edited footage will be made available within 24 hours.

Edited footage will be made available within 1 week.

Can I livestream?

Yes! We have great internet and all the tools you need to successfully livestream your content.

Why would I need editing?

While the raw version can be sufficient, we like to offer additional editing services so that your podcast can be as polished as possible.

What is included in the packages?

We would like to jump on a call to talk through the packages as there are a few differences between them. In short, the 5-Episode Package is set up for people or businesses that just need the edits and some social content to get them rolling. The 1-Year Package is a complete, done-for-you process that includes several additional benefits.

Give us a call to learn more!